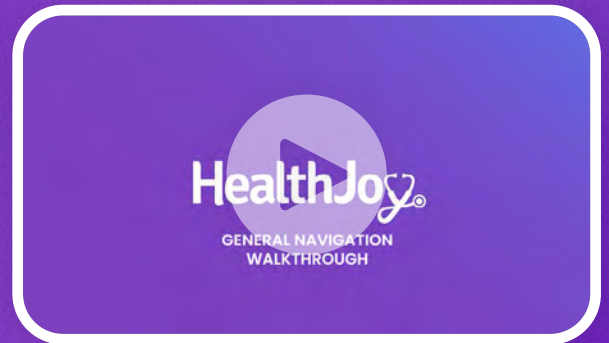




# Welcome to HealthJoy

HealthJoy helps make your healthcare & wellness easier



## ✓ Easier to Access

**Simplifying your healthcare experience**

HealthJoy gives you one place to go for any healthcare question, challenge or need. Our mobile app personalizes benefits – saving you money and helping you lead a happier, healthier life.

## ✓ Easier to Navigate

**Personalized to your goals and needs**

HealthJoy helps you find the right care option or benefit based on your unique health goals and needs. When you activate your HealthJoy app and share your specific health goals, you receive an even more tailored experience.

## ✓ Easier to Afford

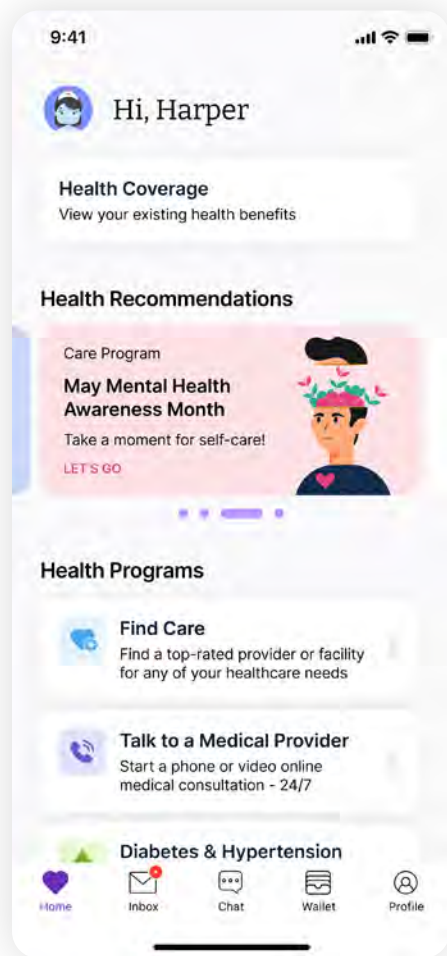
**Saving you time and money**

We surface the highest-quality, most affordable options to save you money and ensure you receive the best care – from connecting you to best in class providers to saving you money on your prescriptions through our Rx Savings tool.



## 24/7 support from benefits experts

Connect with a member of our healthcare concierge team for human-guided support. Our concierges can help you find in-network providers that meet your preferences, book appointments, answer benefits questions and even help you identify savings on scheduled procedures.



### Activate HealthJoy for instant access to:



Benefits Wallet



Healthcare Concierge



Rx Savings Review



Appointment Booking



Provider Recommendations



HSA/FSA Support

Scan the QR code to  
download HealthJoy today!



# How to Download and Activate HealthJoy

HealthJoy is the first stop for all your healthcare and employee benefits needs. We've created an easy and seamless process to help you get started today! Below are some of the methods you can use to activate your HealthJoy account:



Download



Scan



Webinars

## 1 Download the HealthJoy App

Use one of the above methods to download the HealthJoy app. You can scan the QR code on this flyer or go directly to your app store. The HealthJoy mobile app can be downloaded from both the Apple App Store or the Google Play Store, and is available for Android, iPhone and iPad.

## 2 Add your email address and phone number

Open the HealthJoy app and enter the email address of your choosing. To activate, you will need to verify your email address. You can do this by adding a phone number to your account.

## 3 Sign Up

Next, you will be asked to answer a few personal information questions. We use these questions to verify your identity. This should take no longer than three minutes to complete.

## 4 Activation

Once we have verified your information, find the activation link sent to the email address you provided. After you click on this link you will be prompted to create a password of at least eight characters to secure your HealthJoy account.

9:41

Activate

Step 1

### Personal Information

To start the activation process, please enter your information as it appears on your healthcare insurance card or pay stub.

Legal First Name

Legal Last Name

Date of Birth **Aug 31, 2005**

Last 4 digits of SSN (primary member's SSN)

Zip Code

Street Address

9:41

Activate

Step 2

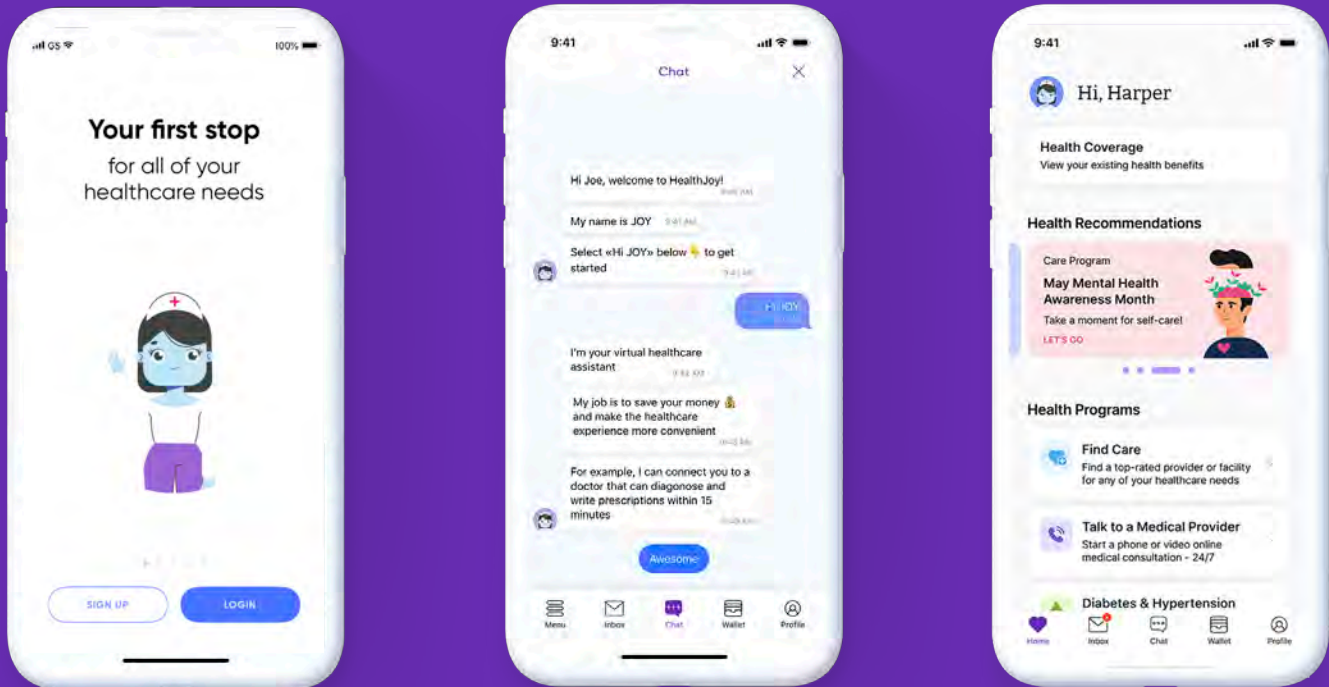
### Find Your Activation Link

We've successfully verified your information. You will receive the link to activate your account to **Brown@gmail.com** and **(406) 555-0120**. You can activate your account using either one. It can take up to 10 minutes to deliver it.

5

## Success!

You now have full access to your HealthJoy account. JOY, your virtual healthcare assistant, will welcome you and provide tips on how to make the most of your HealthJoy experience.



## Did you forget your password?

You can still log in! Enter your email address on the login screen. You can choose to update your password or we can send a "magic link" to your phone or email address for you to log in.

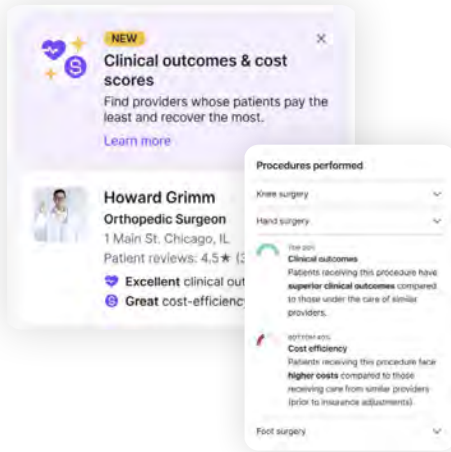
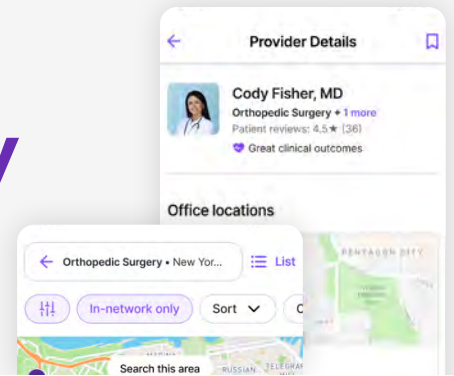
If you have any issues with activation or logging into our system, please call or email us at:

(877) 500-3212  
[support@healthjoy.com](mailto:support@healthjoy.com)





# Healthcare Cost & Quality Anytime, Anywhere



Powered by **Ribbon**

## Make the most out of your healthcare experience with the latest Find Care update

The next time you need to search for a local provider or facility, log in to your HealthJoy account and use Find Care to discover low-cost, high-quality options. Now, you can easily plan ahead to make sure your next visit meets all your specific care needs.

Our Find Care experience takes the guesswork out of healthcare decisions—keeping you healthy while saving you money!

## Helpful Cost + Quality Data from Previous Patients

### | Data from 99.9% of providers and facilities in the United States

HealthJoy incorporates cost and quality data into all Find Care searches. We help simplify your search for care by providing upfront cost, quality and rating data for providers and facilities. We also save you time by reducing the steps needed to locate the right provider and facility for your specific needs.

## Support Tailored to Your Needs

You can choose whatever experience works best for you, our self-service search tools or 1:1 support from our helpful healthcare concierge team. Our concierges can also help book follow-up appointments, identify prescription savings and review medical bills for savings.

**Ready to simplify your search for doctors and specialists while saving money? Scan the QR Code to Download HealthJoy today!**

